



## **COORDINATED ASSESSMENT**

A community wide approach to homelessness

### **What is coordinated assessment?**

Coordinated assessment helps those experiencing homelessness easily access appropriate and available services.

### **Why is Men's Shelter of Charlotte (MSC) participating in coordinated assessment?**

MSC is participating to best serve men experiencing homelessness, as well as to collaborate with partner agencies and the community to prevent and end homelessness.

### **Does MSC conduct coordinated assessments on both campuses?**

MSC's Tryon Street Campus is the only campus conducting coordinated assessment.

### **When can someone come to MSC's Tryon Street campus for coordinated assessment?**

MSC's coordinated assessment hours are 7:00 a.m. – 7:00 p.m., Monday – Friday.

### **Can only men come to MSC's Tryon Street campus for coordinated assessment assistance?**

No, MSC provides assessment assistance to men, women, and families, as do all other sites available by calling 2-1-1.

### **What happens if someone seeks assistance during non-coordinated assessment hours?**

Men who arrive at MSC for the first time are still guaranteed a bed provided they are experiencing homelessness and meet MSC's [eligibility criteria](#). All other individuals and families are assisted as needed and made aware of coordinated assessment [sites and hours](#).

### **What happens when someone shows up at MSC looking for help through coordinated assistance?**

MSC's Coordinated Assessment Specialists meet with the individual or family to determine which homeless assistance services they may be eligible for and which service provider best meets their needs and has the capacity to serve them. The individual or family is connected to the agency by a Coordinated Assessment Specialist. Keep in mind each [agency participating](#) in coordinated assessment still conducts their program admission assessment.

### **Did MSC change its eligibility criteria or services to participate in coordinated assessment?**

MSC's eligibility and admission criteria have not changed ([click here to view](#)), nor have the rules and guidelines posted in MSC's Guest Handbook, which is given to men staying at MSC.

NOTE: MSC continues to provide overflow shelter for men during severe weather events.

### **Where can I learn more about Charlotte-Mecklenburg's Coordinated Assessment?**

[Click here to learn more.](#)

### **If someone experiencing homelessness asks for help, what should I tell them?**

Encourage them to call **2-1-1** so they can be connected to appropriate services.